FIRST TIME ID VERIFICATION FOR ACCESS
Once you have received your BikeLink card, you must verify your ID before getting access to the Bike Station:

Submit a photo via email or text message showing yourself holding your photo ID. Your face and ID must be visible and legible. Text the photo to (510) 859-8118 or email support@bikelink.org and include the words “Sabre Springs Access”. Allow up to five minutes for verification during business hours.

USING THE FACILITY
Starting a rental
1. Insert your card
2. Remove card
3. Open door, find an available space, and secure your bike with a lock

Ending a rental
1. Insert your card
2. Remove card
3. Open door and retrieve your bike

BIKE STATION RULES
• Never let anyone enter behind you. Everyone must check in and out of the bike station.
• 10-minute limit inside the bike station. It takes less than 10 minutes to enter, find a spot, and securely lock a bike in the facility. The 10-minute limit helps us screen suspicious activity. If you exit more than 10 minutes after entry, a silent and/or audible alarm will trigger and BikeLink staff will check the activity and security of the station. If you have questions or concerns about this policy, please contact us at 888-540-0546.
• The maximum stay is 10 days. After this time period your bike will be considered abandoned. We will contact you to remove your bike, and if not removed within 48 hours it will be impounded and/or disposed.
• Make sure your bike is tagged with your BikeLink number sticker. You can order stickers at BikeLink.org.